

REQUEST FOR FINANCIAL ASSISTANCE - PERSONAL PRODUCTS



We understand this is a difficult time and want to reassure you that your financial wellbeing is a top priority.

So that we can consider your request, we need to ask you quite a few questions and they will take around 30-45 minutes to complete. You won't be able to save this form once you start, so please check the list below for any information you'll need on hand. Once you have submitted the application for financial assistance, we will come back to you as soon as we can.

Before you get started

It's helpful to have the following information handy:

- ✓ The types of products you need assistance with and their account numbers
- ✓ Details of any credit cards or loans you have with other financial institutions
- ✓ Current income and expense information
- ✓ If you're a business owner, your business ACN or ABN and current net profit, income and expenses
- ✓ For joint loans or accounts, joint loan or account holder details including personal and financial information (such as income and expenses)

So we can direct you to the right application form, can you please tell us about any business lending you have with ANZ.

Do you have business lending with ANZ? *

Yes

No

Your details

First name *

Mid. name

Surname *

Date of birth *

Year

▼

Month

▼

Day

▼

Phone number *

Email address

Please include area code where applicable

Employment status *

Please select

▼

Marital status

Please select

▼

Do you have a Centrelink concession? *

Please select

▼

Driver's licence number

Your address information

Country *

Australia

▼

Find my address

Start typing an address...

Property name

Flat/unit number

Street number *

Street name *

Street type *

Please select

▼

Suburb or town *

State *

Please select

▼

Postcode *

Is the account you're requiring assistance on in joint names? *

Yes

No

Reason(s) for seeking for financial assistance

Nominate key reasons for seeking financial assistance:

Reason 1 *

Please select

Reason 2 *

Please select

When did your financial circumstances change? *

Please select

Please let us know briefly about your situation and reasons for seeking financial assistance

700

If assistance were to be granted, what would be most helpful to you?

200

Your accounts

What accounts are you seeking financial assistance for? ⓘ *

- ☐ Home Loan(s)
- ☐ Personal Loan
- ☐ Consumer Credit Card
- ☐ Consumer Overdraft
- ☐ Business Overdraft
- ☐ Small Business Loan
- ☐ Esanda or Asset Finance
- ☐ Business Credit Card

For the account/s you have selected above, can you maintain your current minimum contractual repayments? *

Yes

No

How many dependants do you have? *

Other financial institutions

Do you have any loans or credit cards with other lenders? ⓘ *

Yes

No

PRODUCT 1

Remove

Product provider *

Please select

Type of product *

Please select

Current account balance *

\$

Credit limit *

\$

Repayment frequency *

Please select

Minimum repayment amount (if any) *

\$

Is this a joint loan or account? *

Yes

No

Add Product

Your income

If you have more than one income source, please list these separately.

INCOME 1

Remove

Income type *

Please select

Amount * ⓘ

\$

Frequency *

Please select

Add income

Please let us know if there is anything else you want to tell us about your income

250

Your expenses

Rent	Frequency
\$	Please select
Utilities ⓘ	Frequency
\$	Please select
Groceries ⓘ	Frequency
\$	Please select
Public transport and vehicle expenses ⓘ	Frequency
\$	Please select
TV and communications ⓘ	Frequency
\$	Please select
Health ⓘ	Frequency
\$	Please select
Personal insurance ⓘ	Frequency
\$	Please select
Lifestyle ⓘ	Frequency
\$	Please select
Household ⓘ	Frequency
\$	Please select
Personal ⓘ	Frequency
\$	Please select
Property investment ⓘ	Frequency
\$	Please select
Professional cost and service ⓘ	Frequency
\$	Please select
Private education ⓘ	Frequency
\$	Please select
Public education and childcare ⓘ	Frequency
\$	Please select
Child spousal maintenance ⓘ	Frequency
\$	Please select
Other expenses ⓘ	Frequency
\$	Please select

Please let us know if there is anything else you want to tell us about your expenses

250